

Managed Services to Improve Operations and Reduce Expenses

rediManage Benefits

- Get end-to-end support from a provider you can trust
- Accelerate tech adoption and business results
- Derive the maximum value from your IT investment
- Improve service levels while lowering operational cost
- Frees up IT teams to achieve strategic initiatives
- Move to 24x7xAlways support without increasing staff
- Gain the support of highly-skilled engineers and subject matter experts
- Reduce management platform cost and administration
- Secure service delivery

About ATSG

ATSG is a global tech-enabled managed services and solutions company focused on innovative solutions to enhance today's digital enterprise and end-user experiences. ATSG provides Intelligent IT through Technology Solutions as a Service (TSaaS) to a variety of customers; leveraging an offerings portfolio of rediTech, rediManage, and rediSecure, which delivers reliable, elastic, dynamic infrastructure, collaboration, applications, as well as world class IT operations.

In today's business environment, IT organizations are confronted with unprecedented demands to improve efficiency, enhance the customer experience, and meet growing business and employee expectations. At the same time, the technology and applications that the business needs to adopt are advancing continuously. More than ever, businesses that can build the most effective IT strategy and quickly leverage the potential of new technology are in the best position to innovate and gain the competitive advantage.

However, as the pace of technology increases so does the challenge of supporting it. With IT organizations increasingly having to do more with less, the lack of internal staff, support processes and tools puts critical business processes and results at risk. ATSG's rediManage services provide the strategy you need to accelerate technology adoption and meet the evolving demands of the business.

rediManage Managed Services

rediManage is a comprehensive portfolio of global managed services delivered by the experts at ATSG. Our solutions go beyond traditional managed IT services to operate, monitor and optimize your environment to ultimately ensure your business success. We will provide everything that's required to seamlessly transition and integrate end-user services, infrastructure management, security application administration and projects to a proven global 24x7xAlways support model that's built upon the experience ATSG has gained from supporting hundreds of satisfied customers.

rediManage extends the support capabilities of your team so that you can improve service levels, deliver the best customer and user experience, and achieve tangible business results. ATSG's Service Desk and Technical Operations Center are staffed with highly-skilled analysts and certified engineering talent that you can rely on. These responsive teams are empowered through automation with our Ai platform and tools, and they follow ITIL processes to consistently deliver the best quality support experience. Using our unique approach, we identify, isolate and resolve incidents while also analyzing root causes to eliminate availability and performance issues even before they impact your business.

Improve Your IT Operations

Whether you operate a traditional on-premises IT infrastructure, a highly virtualized cloud environment, or a mix of both within a hybrid environment, rediManage is here to help you gain the true business value and transformation of information technology.

rediManage

MANAGED SERVICES

Improve Operations and Reduce Expenses



Technology Solutions as Service

rediManage Technology Solutions as a Service (TSaaS) combines our IT managed services with leading endpoint, network, unified communications, and contact center technologies to create a complete and fully managed solution for your business. These cost-effective, flexible solutions offer fast deployment so you can realize immediate results and ROI, while we take care of day to day support so you can focus on your business.

Whether you need managed services for a single technology or across a global enterprise, a consultation with ATSG representative can help you maximize your IT environment.